Loading the vehicle

Q06 Y	our fully laden vehicle is rea	ady fo	r you to do a delivery. Show	v me:					
	I he checks you'd carry out to n if you're still in doubt, what else		ure the vehicle's not overloaded ould you do	d					
	_								
	Check paperwork relating to	the loa	d (or check load)						
	Check vehicle design weight (VI Plate)								
	Tyre checks for signs of bulging								
	Further check by taking vehic	cle to n	earest weigh bridge						
Q04	Security of vehicle and contents You are about to drive a high sided vehicle on an unfamilar route. a) Show me the visual checks you would make before starting your journey b) If there is any doubt of the vehicles height what else could you do? c) If you are involved in a railway bridge strike what action should you take?								
	Check the vehicle height sign	match	es the vehicle or load						
	Plan a suitable route / look ou	ut for a	ny height restrictions						
	Measure the highest point of	the vel	nicle or load						
	Call the police and railway au	ıthority	using the bridge ID plate						
	Preventing criminality a	and tra	afficking in illegal immigr	ants					
Q03	Preventing criminality and trafficking in illegal immigrants You've parked at a border crossing and left the vehicle unattended. Show me what checks you'd make before driving the vehicle through customs.								
	Check external compartments								
	Check under and on top (visual if possible) of the vehicle								
	Check inside the cab and load security. For example, check the trailer seals and curtains etc.								
	Check fuel cap in place (not t	tamper	ed with). Visual check.						
Q11	Assessing emergency s You're driving on a motorway a) how you'd deal with this sn b) which is the appropriate fir	and fla	ames appear from the engine control co	ompart	tment. Show me:				
	Stop as quickly and safely as	possik	ole on the hard shoulder.						
	Identifies correct extinguisher	r to use	on electrical system fire (CO2	/ Pow	der) (Refer to photograph)				
	Awareness of need to contac	t emer	gency services						
	Isolate the vehicle (disconned	ct elect	ric supply)						
	Ability to provent physic	l #is	.i.						
Q05	Ability to prevent physic Show me and explain the			to this	s vehicle before driving on the road.				
	Brakes		Horn		Exhaust system(s)				
	Lights/Reflectors		Mirrors		Instrument panel warning lights				
	Tyres / Wheel fixings		Height marker						
	<u> </u>								
	Wipers / Washers		Air leaks						

Q14	Loading the vehicle You've delivered part of your a) by pointing to the correct d b) which restraining device yo c) how you'd secure the load d) how you'd release the rest	listributi ou'd use with the	on area(s) on this veh to secure the load e restraining device			er cages inside your box van. Show me: oad should be placed			
	Load to be placed up against the head board								
	Selects correct restraint item - load tensioning bar/webbing straps								
	Demonstrates competence in use of load tensioning bar/webbing straps								
	Demonstrates how to release the restraining device								
Q13	Security of vehicle and contents You've been given a different vehicle to drive for the day. Show me all of the practical and visual safety checks you'd make before driving the vehicle.								
	Daily walkround check								
	Is aware of vehicle height (siç	gn chec	k), width and weight						
	Cockpit drill to include warnin	ıg syste	m checks						
	Enough fuel for the journey								
Q03	vehicle through customs.	ossing a				me what checks you'd make before driving the			
	Check external compartment	S							
	Check under and on top (visual if possible) of the vehicle								
	Check inside the cab and loa	d secur	ity. For example, chec	k the trai	ler seal	s and curtains			
	Check fuel cap in place (not t	ampere	ed with). Visual check						
Q09	Assessing Emergency S You suspect a brake fault on a) what checks you can carry b) any checks you could mak	this vel	nicle. Show me: make sure the compre	ssor is w	orking	properly			
	Emptying the air tanks by pur	mping th	ne footbrake						
	Restarting the engine and ma	aking su	ire the compressor red	charges t	he syste	em			
	Stop the engine, apply footbr	ake and	l listen for leaks						
	Physical check of the air syst	em to n	nake sure air lines are	servicea	ble				
Q05	Ability to prevent physics Show me and explain the dail			o this veh	nicle be	fore driving on the road.			
	Brakes		Horn			Exhaust system(s)			
	Lights/Reflectors		Mirrors			Instrument panel warning lights			
	Tyres / Wheel fixings		Height marker		-				
	Minara / Maahara								

Q01	Loading the vehicle Your fully laden vehicle is read a) the checks you'd carry out to b) if you're still in doubt, what e	o mak	e sure the vehicle isn't over-					
	Check paperwork relating to th	e loac	(Or check load)					
	Check vehicle design weight (VI Plate).							
	Tyre checks for signs of bulging	g						
	Further check by taking vehicle	to ne	earest weigh bridge					
Q02	Security of vehicle and of You need to leave your vehicle a) Where might you consider p b) Explain what safety checks a	arkinç	g it?	e				
	Only park in secure, well lit veh another vehicle	nicle p	arks. Where possible, park	with the re	ear doors against a wall or backed up to			
	Remove keys and lock doors							
	Activate or explain the use of a	ny oth	ner security features					
	Walk around security check. Fo	or exa	mple, check the seals					
Q03	Preventing criminality ar You've parked at a border cros vehicle through customs.				me what checks you'd make before driving the			
	Check external compartments							
	Check under and on top (visual if possible) of the vehicle							
	Check inside the cab and load security. For example, check the trailer seals and curtains							
	Check fuel cap in place (not tal	mpere	ed with). Visual check					
Q09	Assessing Emergency Situations You suspect a brake fault on this vehicle. Show me: a) what checks you can carry out to make sure the compressor is working properly b) any checks you could make to identify air leaks							
	Emptying the air tanks by pum	ping th	ne footbrake					
	Restarting the engine and mak	ing su	re the compressor recharge	s the syst	tem			
	Stop the engine, apply footbrak	ke and	l listen for leaks					
	Physical check of the air system to make sure air lines are serviceable							
Q05	Ability to prevent physic Show me and explain the daily			vehicle be	efore driving on the road.			
	Brakes		Horn		Exhaust system(s)			
	Lights/Reflectors		Mirrors		Instrument panel warning lights			
	Tyres / Wheel fixings		Height marker		_			
	Wipers / Washers		Air leaks					

Q08	Loading the vehicle You've been asked to collect half	a load of steel plates on an empty	ty vehicle. Show me:						
	a) by pointing to the correct distribb) which restraining device you'dc) how you'd secure the load with	use to secure the load	•						
	Shows by pointing to the correct distribution area (against the headboard)								
	Selects correct restraint item - chain / tensioner								
	Demonstrates competence in use of chain / tensioner								
	Demonstrates how to release the restraining device								
Q04	Security of vehicle and contents You are about to drive a high sided vehicle on an unfamilar route. a) Show me the visual checks you would make before starting your journey b) If there is any doubt of the vehicles height what else could you do? c) If you are involved in a railway bridge strike what action should you take?								
	Check the vehicle height sign mat	ches the vehicle or load							
	Plan a suitable route / look out for	any height restrictions							
	Measure the highest point of the v	ehicle or load							
	Call the police and railway authori	ty using the bridge ID plate							
Q15	Preventing criminality and trafficking in illegal immigrants You've parked at the docks and, following a rest break, you suspect your vehicle may have been tampered with. Show me what checks you'd make around and inside your vehicle before continuing your journey.								
	Check external compartments								
	Check under and on top (visual if	possible) of the vehicle							
	Check inside the cab and load sec	curity. For example, check the trai	ailer seals and curtains.						
	Check fuel cap in place (not tamp	ered with). Visual check							
Q11	Assessing emergency situations You're driving on a motorway and flames appear from the engine compartment. Show me: a) how you'd deal with this small electrical wiring fire b) which is the appropriate fire extinguisher to use on this fire								
	Stop as quickly and safely as poss	sible on the hard shoulder							
	Identifies correct extinguisher to u	se on electrical system fire (CO2	2 / Powder) (Refer to photograph)						
	Knows to contact emergency serv	ices							
	Isolate the vehicle (disconnect ele	ctric supply)							
Q05	Ability to prevent physical r Show me and explain the daily sat		ehicle before driving on the road.						
	Brakes	Horn	Exhaust system(s)						
	Lights/Reflectors	Mirrors	Instrument panel warning lights						
	Tyres / Wheel fixings	Height marker							
	Wipers / Washers	 Δir loaks							

Q14	Loading the vehicle You've delivered part of your	load aı	nd are left with half a load of er	npty rol	ler cages inside your box van. Show me:				
٠	a) by pointing to the correct distribution area(s) on this vehicle, where this load should be placed b) which restraining device you'd use to secure the load								
	c) how you'd secure the load								
	Load to be placed up against the head board								
	Selects correct restraint item - load tensioning bar/webbing straps								
	Demonstrates competence in use of load tensioning bar/webbing straps								
	Demonstrates how to release the restraining device								
	Security of vehicle and	conte	ents						
Q02	You need to leave your vehica) Where might you consider	le.	a it?						
			g it: ecurity precautions you'd take?	•					
	Only park in secure, well lit ve another vehicle	ehicle p	oarks. Where possible, park wi	h the re	ear doors against a wall or backed up to				
	Remove keys and lock doors								
	Activate or explain the use of	any ot	her security features						
	Walk around security check.	For exa	ample, check the seals						
	Preventing criminality	and tr	afficking in illegal immig	rants					
Q07	You've had a comfort break ju	ust befo			ow me what checks you'd make to this vehicle				
	before driving through customs.								
	Check external compartments								
	Check under and on top (visual, if possible) of the vehicle								
	Check inside the cab and load security. For example, check the trailer seals and curtains								
	Check fuel cap in place (not t	amper	ed with). Visual check						
_	Assessing Emergency	Situat	tions						
Q09	You suspect a brake fault on			به ماداه م	was sale.				
	b) any checks you could mak		make sure the compressor is ventify air leaks	vorking	properly				
	Emptying the air tanks by pur	mping t	he footbrake						
	Restarting the engine and ma	aking s	ure the compressor recharges	the syst	tem				
	Stop the engine, apply footbr	ake an	d listen for leaks						
	Physical check of the air syst	em to r	make sure air lines are service	able					
	Ability to prevent physi	cal =i-	e b						
Q05			ty checks you'd make to this ve	hicle be	efore driving on the road.				
	Brakes		Horn		Exhaust system(s)				
	Lights/Reflectors		Mirrors		Instrument panel warning lights				
	Tyres / Wheel fixings		Height marker		-				
	Wipers / Washers		Air leaks						

Q10	Loading the vehicle You're about to make a very long journey beyond the fuel range of this vehicle. a) Show me what checks you'd make to this vehicle's fuel system b) Explain what precautions you'd take to make sure you don't run out of fuel							
	Checks enough fuel for the first stage of the journey (instrument check)							
	Checks fuel tank and mountings for condition							
	Vehicle fuel card, or means to buy fuel on the journey if necessary							
	Checks fuel fill level and fuel cap security							
Q13	Security of vehicle and contents You've been given a different vehicle to drive for the day. Show me all of the practical and visual safety checks you'd make before driving the vehicle.							
	Daily walkround check							
	ls aware of vehicle height (siલ્	gn che	ck), width and weight					
	Cockpit drill to include warnin	g syste	em checks					
	Enough fuel for the journey							
Q07	Preventing criminality and trafficking in illegal immigrants You've had a comfort break just before boarding a cross channel ferry. Show me what checks you'd make to this vehicle before driving through customs.							
	Check external compartments							
	Check under and on top (visual, if possible) of the vehicle							
	Check inside the cab and load security. For example, check the trailer seals and curtains							
	Check fuel cap in place (not t	amper	ed with). Visual check					
Q11	Assessing emergency situations You're driving on a motorway and flames appear from the engine compartment. Show me: a) how you'd deal with this small electrical wiring fire b) which is the appropriate fire extinguisher to use on this fire Stop as quickly and safely as possible on the hard shoulder							
	Identifies correct extinguisher	to use	on electrical system fire (C	O2 /	/ Powder) (Refer to photograph)			
	Awareness of need to contac	t emer	gency services					
	Isolate the vehicle (disconnec	ct elect	ric supply)					
Q05	Ability to prevent physics Show me and explain the dail			s veh	hicle before driving on the road.			
	Brakes		Horn	ſ	Exhaust system(s)			
	Lights/Reflectors		Mirrors	Ī	Instrument panel warning lights			
	Tyres / Wheel fixings		Height marker	L				
	Wipers / Washers		Air leaks					

Q12	Loading the vehicle Show me:	mum 01	theriand many of this vahials						
		arry out	uthorised mass of this vehicle to make sure the vehicle's not ou could do	overloa	nded				
	Check vehicle design weight (VI Plate)								
	Check paperwork relating to the load (or check load)								
	Tyre checks for signs of bulging								
	Further check by taking vehicle to nearest weigh bridge								
Q04	Security of vehicle and contents You are about to drive a high sided vehicle on an unfamilar route. a) Show me the visual checks you would make before starting your journey b) If there is any doubt of the vehicles height what else could you do? c) If you are involved in a railway bridge strike what action should you take?								
	Check the vehicle height sigr	n match	es the vehicle or load						
	Plan a suitable route / look o	ut for a	ny height restrictions						
	Measure the highest point of	the veh	nicle or load						
	Call the police and railway au	ıthority	using the bridge ID plate						
Q15	Preventing criminality and trafficking in illegal immigrants You've parked at the docks and, following a rest break, you suspect your vehicle may have been tampered with. Show me what checks you'd make around and inside your vehicle before continuing your journey.								
	Check external compartments								
	Check under and on top (visual if possible) of the vehicle								
	Check inside the cab and load security. For example, check the trailer seals and curtains								
	Check fuel cap in place (not t	tamper	ed with). Visual check						
Q11	Assessing emergency situations You're driving on a motorway and flames appear from the engine compartment. Show me: a) how you'd deal with this small electrical wiring fire b) which is the appropriate fire extinguisher to use on this fire								
	Stop as quickly and safely as	possib	ole on the hard shoulder						
	Identifies correct extinguisher	r to use	on electrical system fire (CO2	/ Powd	er) (Refer to photograph)				
	Awareness of need to contac	t emer	gency services						
	Isolate the vehicle (disconned	ct elect	ric supply)						
Q05	Ability to prevent physi Show me and explain the dai		sk ty checks you'd make to this vel	nicle be	fore driving on the road.				
	Brakes		Horn		Exhaust system(s)				
	Lights/Reflectors		Mirrors Instrument panel warning lights						
	Tyres / Wheel fixings		Height marker		-				
	Wipers / Washers	ashers Air leaks							

Q01	Loading the vehicle Your fully laden vehicle is ready for you to do a delivery. Show me: a) the checks you'd carry out to make sure the vehicle isn't over-loaded b) if you're still in doubt, what else you could do							
	Check paperwork relating to the load (Or check load)							
	Check vehicle design weight (VI Plate)							
	Tyre checks for signs of bulgi	ng						
	Further check by taking vehic	le to ne	earest weigh bridge					
Q13	Security of vehicle and contents You've been given a different vehicle to drive for the day. Show me all of the practical and visual safety checks you'd make before driving the vehicle.							
	Daily walkround check							
	Is aware of vehicle height (sig	gn chec	k), width and weight					
	Cockpit drill to include warnin	g syste	em checks					
	CEnough fuel for the journey							
Q07	Preventing criminality and trafficking in illegal immigrants You've had a comfort break just before boarding a cross channel ferry. Show me what checks you'd make to this vehicle before driving through customs.							
	Check external compartments							
	Check under and on top (visual, if possible) of the vehicle							
	Check inside the cab and load	d secui	rity. For example, che	eck the trail	er seal	s and curtains		
	Check fuel cap in place (not to	ampere	ed with). Visual checl	<				
	Assessing Emergency	Situat	ions					
Q09	You suspect a brake fault on a) what checks you can carry b) any checks you could make	out to	make sure the comp	ressor is w	orking	properly		
	Emptying the air tanks by pun	nping t	he footbrake					
	Restarting the engine and ma	ıking sı	ure the compressor re	echarges th	ne syste	em		
	Stop the engine, apply footbra	ake and	d listen for leaks					
	Physical check of the air system	em to r	nake sure air lines a	e serviceal	ole			
Q05	Ability to prevent physics Show me and explain the dail			to this veh	icle be	fore driving on the road.		
	Brakes		Horn			Exhaust system(s)		
	Lights/Reflectors		Mirrors			Instrument panel warning lights		
	Tyres / Wheel fixings		Height marker	!	<u> </u>	ı		
	Wipers / Washers		Air leaks					

Q01	Loading the vehicle a) Where would you find the unladen weight of this vehicle? b) How much extra weight would there be if 15 passengers boarded? c) And if they were carrying a case each?							
	d) How much weight would 100 litres of fuel add?							
	Should be displayed on the nearside of the vehicle							
	15 passengers = I000Kg / 1 Tonne							
	15 cases = 330kg / 0.33 tonnes							
	100 litres fuel = 100Kg / 0.1 tonne							
Q03	Security of the vehicle and contents Show me how you'd check all the passenger seats on the vehicle for comfort and safety.							
	Seat should be looked over very thoroughly, including a check on the anchor points to the floor							
	If a cushion is separately fitted, must be checked to make sure it won't detach from the seat when the vehicle brakes							
	Make sure nothing sharp can snag skin or clothes, such as loose trim							
	Trim should be clean							
Q04	Preventing criminality and trafficking illegal immigrants You've parked at a border crossing and you and your passengers have left the vehicle unattended. Show me what security checks you'd make before driving through customs.							
	Check all lockers and compartments							
	Check under all seating areas							
	Check fuel cap hasn't been tampered with							
	Check the passenger list to make sure you've got the correct numbers of legitimate passengers							
Q06	Ability to assess emergency situations You're driving on a motorway and flames appear from the engine compartment. Show me: a) how you'd deal with this small electrical wiring fire b) which is the appropriate fire extinguisher to use on this fire							
	Stop as quickly and safely as possible on the hard shoulder							
	Identifies correct extinguisher to use on electrical system fire (CO2 / Powder) (Refer to photograph)							
	Knows to contact emergency services							
	Isolate the vehicle (disconnect electric supply)							
Q05	Ability to prevent physical risk Show me and explain the daily safety checks you'd make to this vehicle before driving on the road.							
	Brakes Horn Exhaust system(s)							
	Lights/Reflectors Mirrors Instrument panel warning lights							
	Tyres / Wheel fixings Height marker							
	Wipers / Washers Air leaks							

	Loading the vehicle									
Q07	A wheelchair user wants to board									
	a) the different access points on thb) the docking area for wheelchairs		er might use							
	c) which way the wheelchair should	d face	and the second second							
	d) What would you do if the wheelchair docking area is occupied by another passenger Shows different access points for a wheelchair user (Refer to photograph 7A)									
	Chomo dimorant access points for a whocionali user (theref to photograph PA)									
	Candidate to point out where in the vehicle a wheelchair must be parked (Refer to photograph 7B)									
	Which way the chair must face cha	air facing towards the rear (Refer	to photograph 7A)							
	Ask the passenger to move to another seat if possible / refer to company policy									
	Security of vehicle and con	tents								
Q10	Show me how you'd check the veh		rt and safety.							
	Check overhead luggage rack, gra	b rails to make sure they're fitted	securely							
	Check trim is secure and not loose	, check for any sharp objects								
	Check floor is in good condition an	d clean								
	Check for anything that could caus	e slips/trips or could cause soil/d	amage to clothing							
	Dravantina ariminality and									
Ω17	Preventing criminality and to You and your passengers had a co		rants a cross channel ferry. Show me what checks you'd							
Q 1 1	make to this vehicle before driving		a cross chamber for y. Chew the what choose you a							
	7									
	Check external compartments									
	Check under and on top (visual if p	possible) of the vehicle								
	Check under all seating areas									
	Check the passenger list to make	sure you've got the correct numb	ers of legitimate passengers							
	Ability to assess emergenc	v situations								
Q09	You suspect a brake fault on this v									
	a) what checks you can carry out tob) any checks you could make to it		orking properly							
	Emptying the air tanks by pumping	·								
_]									
	Restarting the engine and making	sure the compressor recharges t	he system							
	Stop the engine, apply footbrake a	nd listen for leaks								
	Physical check of the air system to	make sure air lines are servicea	ble							
	Ability to prevent physical r	iek								
Q05			nicle before driving on the road.							
400										
	Brakes	Horn	Exhaust system(s)							
	Lights/Reflectors	Mirrors	Instrument panel warning lights							
	Tyres / Wheel fixings	Height marker								

Q02	Loading the vehicle a) Where would you find the un b) How much extra weight would c) And if they were carrying a ca	d the	re be if 45 passengers boarde each?	d?				
	d) How much weight would 250 litres of fuel add? Should be displayed on the nearside of the vehicle							
	45 passengers = 3000kg / 3 tonnes							
	45 cases = 1000kg / 1 tonne							
	250 litres fuel = 250kg / 0.25 tor	nne						
Q10	Security of vehicle and contents Show me how you'd check the		ele interior for passenger comfo	ort and s	afety.			
	Check overhead luggage rack,	grab	rails to make sure they're fitted	d secure	ly			
	Check trim is secure and not loo	ose,	check for any sharp objects					
	Check floor is in good condition	and	clean					
	Check for anything that could ca	ause	slips/trips or could cause soil/	damage	to clothing			
Q18	Preventing criminality and tra You and your passengers have tampered with. What checks wo	retu	rned to your vehicle after a res		You suspect that your vehicle may have been ms?			
	Check external and internal con	npar	tments					
	Check under and on top (visual if possible) of the vehicle							
	Check under all seating areas							
	Check the passenger list to mal	ke su	ire you've got the correct numb	pers of le	egitimate passengers			
Q11	l	ovei u'd h	hangs there are	ons and	overhangs when you're driving the vehicle			
	Identify overhangs and projection		hen turning colliding with stree	et furnitu	re, pedestrians other vehicles and your			
	vehicle		g, coag cc.					
	Mirror projections can come into	o cor	stact with street furniture, pede	strian ar	d other vehicles			
L	Good all round observation is re	equir	ed, as well as extensive use of	mirrors	to check for any rear end sweep			
Q05	Ability to prevent physica Show me and explain the daily			hicle be	fore driving on the road.			
	Brakes		Horn		Exhaust system(s)			
	Lights/Reflectors		Mirrors		Instrument panel warning lights			
	Tyres / Wheel fixings		Height marker		•			
	Wipers / Washers		Air leaks					

Q07	a) the different access pointsb) the docking area for wheelc) which way the wheelchair s	ling the vehicle electric user wants to board your vehicle. Show me or explain: different access points on the vehicle which a wheelchair user might use docking area for wheelchairs on this vehicle ch way the wheelchair should face lat would you do if the wheelchair docking area is occupied by another passenger							
	Shows different access points for a wheelchair user (Refer to photograph 7A)								
	Candidate to point out where	in the	vehicle a wheelchair mus	st be pa	arked (Refer to photograph 7B)			
	Which way the chair must fac	ce chair	facing towards the rear	(Refer	to pho	otograph 7A)			
	Ask the passenger to move to	o anoth	ner seat if possible / refer	to com	npany p	policy			
Q12	Security of vehicle and contents You're driving a different vehicle for the first time. Show me all the practical and visual safety checks you'd make to familiarise yourself with this new vehicle.								
	Is aware of vehicle height (sig	gn ched	ck)						
	Cockpit drill to include: doors adjusted, seatbelt working, m					and correctly adjusted, steering correctly			
	Finds safety equipment, first	aid kit,	fire extinguisher, emerge	ency do	or, har	mmer (If appropriate)			
	Enough fuel for the journey, A	Ad Blue	e (If appropriate)						
Q17	Preventing criminality and trafficking in illegal immigrants You and your passengers had a comfort break just before boarding a cross channel ferry. Show me what checks you'd make to this vehicle before driving through customs.								
	Check external compartments								
	Check under and on top (visual if possible) of the vehicle								
	Check under all seating areas								
	Check the passenger list to n	nake sı	ure you've got the correct	numb	ers of l	egitimate passengers			
Q13	Ability to assess emergency situations You're driving along a busy main road and are alerted to a small fire which is centred around the fuel system. Show me: a) how you'd deal with this situation b) which extinguisher you would NOT use on a fuel fire								
	Stop as quickly and safely as	possib	le.						
	Identifies appropriate extingu	isher(s)						
	Get all passengers off the ve	hicle ar	nd contact the emergency	y servi	ces				
	Isolate the vehicle disconnec	t electr	ic supply and isolate fuel	cut off	switch				
Q05	Ability to prevent physic Show me and explain the dai			this veh	nicle be	efore driving on the road.			
	Brakes		Horn			Exhaust system(s)			
	Lights/Reflectors		Mirrors			Instrument panel warning lights			
	Tyres / Wheel fixings		Height marker			I			
	Wipers / Washers		Air leaks						

Q07	Loading the vehicle A wheelchair user wants to board your vehicle. Show me or explain: a) the different access points on the vehicle which a wheelchair user might use b) the docking area for wheelchairs on this vehicle c) which way the wheelchair should face d) What would you do if the wheelchair docking area is occupied by another passenger Shows different access points for a wheelchair user (Refer to photograph 7A) Candidate to point out where in the vehicle a wheelchair must be parked (Refer to photograph 7B)							
	Which way the chair must face chair facing towards the rear (Refer to photograph 7A)							
	Ask the passenger to move to another seat if possible / refer to company policy							
Q03	Security of the vehicle and contents Show me how you'd check all the passenger seats on the vehicle for comfort and safety.							
	Seat should be looked over very thoroughly, including a check on the anchor points to the floor							
	If a cushion is separately fitted,	must be checked to make sure it we	on't detach from the seat when the vehicle brakes					
	Make sure nothing sharp can s	nag skin or clothes, such as loose tr	im					
	Trim should be clean							
Q17	Preventing criminality and trafficking in illegal immigrants You and your passengers had a comfort break just before boarding a cross channel ferry. Show me what checks you'd make to this vehicle before driving through customs.							
	Check external compartments							
	Check under and on top (visual if possible) of the vehicle							
	Check under all seating areas							
	Check the passenger list to make sure you've got the correct numbers of legitimate passengers							
Q14	Ability to assess emergency situations What safety checks do you need to make before moving away from a bus stop, after an elderly infirm passenger or wheelchair user boards your vehicle?							
	Make sure the 'kneeling' facility /wheel chair ramp is safely secured							
	All doors closed before moving away							
	All passengers have reached a secure and safe position							
	Check nearside mirror for any late passengers before moving away							
Q05	Ability to prevent physical risk Show me and explain the daily safety checks you'd make to this vehicle before driving on the road.							
	Brakes	Horn	Exhaust system(s)					
	Lights/Reflectors	Mirrors	Instrument panel warning lights					
	Tyres / Wheel fixings	Height marker						
	Wipers / Washers	Δir loaks						

Q02	Loading the vehicle a) Where would you find the unladen weight of this vehicle? b) How much extra weight would there be if 45 passengers boarded? c) And if they were carrying a case each? d) How much weight would 250 litres of fuel add? Should be displayed on the nearside of the vehicle							
	45 passengers = 3000kg / 3 tonnes							
	45 cases = 1000kg / 1 tonne							
	250 litres fuel = 250kg / 0.25 tonne							
Q16	Security of vehicle and contents 16 a) Show me how you'd check all seat belts for their condition. b) What are the legal requirements for their use? c) What's your responsibility in this matter?							
	Securely fitted at anchor points, and tug to check							
	Belt is clean and in good condition							
	Signs must be in place to tell passengers that seat belts must be worn if fitted							
	Driver must make sure all passengers understand signs and legal requirements							
Q18	Preventing criminality and trafficking in illegal immigrants You and your passengers have returned to your vehicle after a rest break. You suspect that your vehicle may have been tampered with. What checks would you make before driving through customs?							
	Check external and internal compartments							
	Check under and on top (visual if possible) of the vehicle							
	Check under all seating areas							
	Check the passenger list to make sure you've got the correct numbers of legitimate passengers							
Q09	Ability to assess emergency situations You suspect a brake fault on this vehicle. Show me: a) what checks you can carry out to make sure the compressor is working properly b) any checks you could make to identify air leaks Emptying the air tanks by pumping the footbrake							
	Restarting the engine and making sure the compressor recharges the system							
	Stop the engine, apply footbrake and listen for leaks							
	Physical check of the air system to make sure air lines are serviceable							
Ability to prevent physical risk Q05 Show me and explain the daily safety checks you'd make to this vehicle before driving on the road.								
	Brakes		Horn		Exhaust system(s)			
	Lights/Reflectors		Mirrors		Instrument panel warning lights			
	Tyres / Wheel fixings		Height marker	<u> </u>	-			
	Wipers / Washers		Air leaks					

Q02	Loading the vehicle a) Where would you find the unladen weight of this vehicle? b) How much extra weight would there be if 45 passengers boarded? c) And if they were carrying a case each?							
	d) How much weight would 250 litres of fuel add?							
	Should be displayed on the nearside of the vehicle							
	45 passengers = 3000kg / 3 tonnes							
	45 cases = 1000kg / 1 tonne							
	250 litres fuel = 250kg / 0.25 t	onne						
Q10	Security of vehicle and of Show me how you'd check the			ger comfort an	nd s	afety.		
	Check overhead luggage rack, grab rails to make sure they're fitted securely							
	Check trim is secure and not loose, check for any sharp objects							
	Check floor is in good condition and clean							
	Check for anything that could cause slips/trips or could cause soil/damage to clothing							
Q04	Preventing criminality and trafficking illegal immigrants You've parked at a border crossing and you and your passengers have left the vehicle unattended. Show me what security checks you'd make before driving through customs.							
	Check all lockers and compartments							
	Check under all seating areas							
	Check fuel cap hasn't been tampered with							
	Check the passenger list to make sure you've got the correct numbers of legitimate passengers							
Q08	Ability to assess emergency situations You're driving a loaded vehicle on a motorway and flames appear from around one of your tyres. Tell me: a) how you'd deal with this small fire? b) which of these extinguishers would be the best to use on the fire?							
	Stop as quickly and safely as	possib	le					
	Get all passengers off the vehicle and contact the emergency services							
	Identifies how to isolate the electric supply and fuel cut off switch							
	Identifies water or foam extinguisher(s) (refer to picture)							
Q05	Ability to prevent physical risk Show me and explain the daily safety checks you'd make to this vehicle before driving on the road.							
	Brakes		Horn			Exhaust system(s)		
	Lights/Reflectors		Mirrors			Instrument panel warning lights		
	Tyres / Wheel fixings		Height marker					
	Wipers / Washers		Air looks					

Q01	Doading the vehicle) Where would you find the unladen weight of this vehicle?) How much extra weight would there be if 15 passengers boarded?) And if they were carrying a case each?) How much weight would 100 litros of fuel add?						
	d) How much weight would 100 litres of fuel add? Should be displayed on the nearside of the vehicle						
	15 passengers = I000Kg / 1 Tonne						
	15 cases = 330kg / 0.33 tonnes						
	100 litres fuel = 100Kg / 0.1 tonne						
Q12	Security of vehicle and contents You're driving a different vehicle for the first time. Show me all the practical and visual safety checks you'd make to familiarise yourself with this new vehicle.						
	Is aware of vehicle height (sign check)						
	Cockpit drill to include: doors closed and operating correctly, seat secure and correctly adjusted, steering correctly adjusted, seatbelt working, mirrors clean and correctly adjusted. DSSSM						
	Finds safety equipment, first	aid kit,	fire extinguisher, emergen	cy door, ha	mmer (If appropriate)		
	Enough fuel for the journey, A	Ad Blue	(If appropriate)				
Q18	Preventing criminality and trafficking in illegal immigrants You and your passengers have returned to your vehicle after a rest break. You suspect that your vehicle may have been tampered with. What checks would you make before driving through customs?						
	Check external and internal compartments						
	Check under and on top (visual if possible) of the vehicle						
	Check under all seating areas						
	Check the passenger list to make sure you've got the correct numbers of legitimate passengers						
Q15	Ability to assess emergency situations Your stationary vehicle is full of passengers. The engine's running and you're in the driving seat. You've just been involved in a road traffic incident. What would you do?						
	Switch off engine						
	Warn other traffic by using hazard warning lights, beacons, cones or advance warning triangle						
	Check passengers for injury						
	Contact emergency services						
Q05	Ability to prevent physical risk Q05 Show me and explain the daily safety checks you'd make to this vehicle before driving on the road.						
	Brakes		Horn		Exhaust system(s)		
	Lights/Reflectors		Mirrors		Instrument panel warning lights		
	Tyres / Wheel fixings		Height marker		_		
	Wipers / Washers		Air leaks				