

Loading the vehicle

Q06 Your fully laden vehicle is ready for you to do a delivery. Show me:

- a) The checks you'd carry out to make sure the vehicle's not overloaded
- b) if you're still in doubt, what else you could you do

- Check paperwork relating to the load (or check load)
- Check vehicle design weight (VI Plate)
- Tyre checks for signs of bulging
- Further check by taking vehicle to nearest weigh bridge

Security of vehicle and contents

Q04 You are about to drive a high sided vehicle on an unfamiliar route.

- a) Show me the visual checks you would make before starting your journey
- b) If there is any doubt of the vehicles height what else could you do?
- c) If you are involved in a railway bridge strike what action should you take?

- Check the vehicle height sign matches the vehicle or load
- Plan a suitable route / look out for any height restrictions
- Measure the highest point of the vehicle or load
- Call the police and railway authority using the bridge ID plate

Preventing criminality and trafficking in illegal immigrants

Q03 You've parked at a border crossing and left the vehicle unattended. Show me what checks you'd make before driving the vehicle through customs.

- Check external compartments
- Check under and on top (visual if possible) of the vehicle
- Check inside the cab and load security. For example, check the trailer seals and curtains etc.
- Check fuel cap in place (not tampered with). Visual check.

Assessing emergency situations

Q11 You're driving on a motorway and flames appear from the engine compartment. Show me:

- a) how you'd deal with this small electrical wiring fire
- b) which is the appropriate fire extinguisher to use on this fire

- Stop as quickly and safely as possible on the hard shoulder.
- Identifies correct extinguisher to use on electrical system fire (CO2 / Powder) (Refer to photograph)
- Awareness of need to contact emergency services
- Isolate the vehicle (disconnect electric supply)

Ability to prevent physical risk

Q05 Show me and explain the daily safety checks you'd make to this vehicle before driving on the road.

- | | | |
|--|--|--|
| <input type="checkbox"/> Brakes | <input type="checkbox"/> Horn | <input type="checkbox"/> Exhaust system(s) |
| <input type="checkbox"/> Lights/Reflectors | <input type="checkbox"/> Mirrors | <input type="checkbox"/> Instrument panel warning lights |
| <input type="checkbox"/> Tyres / Wheel fixings | <input type="checkbox"/> Height marker | |
| <input type="checkbox"/> Wipers / Washers | <input type="checkbox"/> Air leaks | |

Loading the vehicle

- Q14** You've delivered part of your load and are left with half a load of empty roller cages inside your box van. Show me:
- a) by pointing to the correct distribution area(s) on this vehicle, where this load should be placed
 - b) which restraining device you'd use to secure the load
 - c) how you'd secure the load with the restraining device
 - d) how you'd release the restraining device

Load to be placed up against the head board

Selects correct restraint item - load tensioning bar/webbing straps

Demonstrates competence in use of load tensioning bar/webbing straps

Demonstrates how to release the restraining device

Security of vehicle and contents

- Q13** You've been given a different vehicle to drive for the day. Show me all of the practical and visual safety checks you'd make before driving the vehicle.

Daily walkround check

Is aware of vehicle height (sign check), width and weight

Cockpit drill to include warning system checks

Enough fuel for the journey

Preventing criminality and trafficking in illegal immigrants

- Q03** You've parked at a border crossing and left the vehicle unattended. Show me what checks you'd make before driving the vehicle through customs.

Check external compartments

Check under and on top (visual if possible) of the vehicle

Check inside the cab and load security. For example, check the trailer seals and curtains

Check fuel cap in place (not tampered with). Visual check

Assessing Emergency Situations

- Q09** You suspect a brake fault on this vehicle. Show me:
- a) what checks you can carry out to make sure the compressor is working properly
 - b) any checks you could make to identify air leaks

Emptying the air tanks by pumping the footbrake

Restarting the engine and making sure the compressor recharges the system

Stop the engine, apply footbrake and listen for leaks

Physical check of the air system to make sure air lines are serviceable

Ability to prevent physical risk

- Q05** Show me and explain the daily safety checks you'd make to this vehicle before driving on the road.

Brakes

Horn

Exhaust system(s)

Lights/Reflectors

Mirrors

Instrument panel warning lights

Tyres / Wheel fixings

Height marker

Wipers / Washers

Air leaks

Loading the vehicle

Q01

Your fully laden vehicle is ready for you to do a delivery. Show me:

- a) the checks you'd carry out to make sure the vehicle isn't over-loaded
- b) if you're still in doubt, what else you could do

Check paperwork relating to the load (Or check load)

Check vehicle design weight (VI Plate).

Tyre checks for signs of bulging

Further check by taking vehicle to nearest weigh bridge

Security of vehicle and contents

Q02

You need to leave your vehicle.

- a) Where might you consider parking it?
- b) Explain what safety checks and security precautions you'd take

Only park in secure, well lit vehicle parks. Where possible, park with the rear doors against a wall or backed up to another vehicle

Remove keys and lock doors

Activate or explain the use of any other security features

Walk around security check. For example, check the seals

Preventing criminality and trafficking in illegal immigrants

Q03

You've parked at a border crossing and left the vehicle unattended. Show me what checks you'd make before driving the vehicle through customs.

Check external compartments

Check under and on top (visual if possible) of the vehicle

Check inside the cab and load security. For example, check the trailer seals and curtains

Check fuel cap in place (not tampered with). Visual check

Assessing Emergency Situations

Q09

You suspect a brake fault on this vehicle. Show me:

- a) what checks you can carry out to make sure the compressor is working properly
- b) any checks you could make to identify air leaks

Emptying the air tanks by pumping the footbrake

Restarting the engine and making sure the compressor recharges the system

Stop the engine, apply footbrake and listen for leaks

Physical check of the air system to make sure air lines are serviceable

Ability to prevent physical risk

Q05

Show me and explain the daily safety checks you'd make to this vehicle before driving on the road.

Brakes

Horn

Exhaust system(s)

Lights/Reflectors

Mirrors

Instrument panel warning lights

Tyres / Wheel fixings

Height marker

Wipers / Washers

Air leaks

Loading the vehicle

- Q08** You've been asked to collect half a load of steel plates on an empty vehicle. Show me:
- a) by pointing to the correct distribution area(s) on this vehicle, where the load should be placed
 - b) which restraining device you'd use to secure the load
 - c) how you'd secure the load with the restraining device, using the load securing trolley

- Shows by pointing to the correct distribution area (against the headboard)
- Selects correct restraint item - chain / tensioner
- Demonstrates competence in use of chain / tensioner
- Demonstrates how to release the restraining device

Security of vehicle and contents

- Q04** You are about to drive a high sided vehicle on an unfamiliar route.
- a) Show me the visual checks you would make before starting your journey
 - b) If there is any doubt of the vehicles height what else could you do?
 - c) If you are involved in a railway bridge strike what action should you take?

- Check the vehicle height sign matches the vehicle or load
- Plan a suitable route / look out for any height restrictions
- Measure the highest point of the vehicle or load
- Call the police and railway authority using the bridge ID plate

Preventing criminality and trafficking in illegal immigrants

- Q15** You've parked at the docks and, following a rest break, you suspect your vehicle may have been tampered with. Show me what checks you'd make around and inside your vehicle before continuing your journey.

- Check external compartments
- Check under and on top (visual if possible) of the vehicle
- Check inside the cab and load security. For example, check the trailer seals and curtains.
- Check fuel cap in place (not tampered with). Visual check

Assessing emergency situations

- Q11** You're driving on a motorway and flames appear from the engine compartment. Show me:
- a) how you'd deal with this small electrical wiring fire
 - b) which is the appropriate fire extinguisher to use on this fire

- Stop as quickly and safely as possible on the hard shoulder
- Identifies correct extinguisher to use on electrical system fire (CO2 / Powder) (Refer to photograph)
- Knows to contact emergency services
- Isolate the vehicle (disconnect electric supply)

Ability to prevent physical risk

- Q05** Show me and explain the daily safety checks you'd make to this vehicle before driving on the road.

- | | | |
|--|--|--|
| <input type="checkbox"/> Brakes | <input type="checkbox"/> Horn | <input type="checkbox"/> Exhaust system(s) |
| <input type="checkbox"/> Lights/Reflectors | <input type="checkbox"/> Mirrors | <input type="checkbox"/> Instrument panel warning lights |
| <input type="checkbox"/> Tyres / Wheel fixings | <input type="checkbox"/> Height marker | |
| <input type="checkbox"/> Wipers / Washers | <input type="checkbox"/> Air leaks | |

Loading the vehicle

Q14 You've delivered part of your load and are left with half a load of empty roller cages inside your box van. Show me:

- a) by pointing to the correct distribution area(s) on this vehicle, where this load should be placed
- b) which restraining device you'd use to secure the load
- c) how you'd secure the load with the restraining device

- Load to be placed up against the head board
- Selects correct restraint item - load tensioning bar/webbing straps
- Demonstrates competence in use of load tensioning bar/webbing straps
- Demonstrates how to release the restraining device

Security of vehicle and contents

Q02 You need to leave your vehicle.

- a) Where might you consider parking it?
- b) Explain what safety checks and security precautions you'd take?

- Only park in secure, well lit vehicle parks. Where possible, park with the rear doors against a wall or backed up to another vehicle
- Remove keys and lock doors
- Activate or explain the use of any other security features
- Walk around security check. For example, check the seals

Preventing criminality and trafficking in illegal immigrants

Q07 You've had a comfort break just before boarding a cross channel ferry. Show me what checks you'd make to this vehicle before driving through customs.

- Check external compartments
- Check under and on top (visual, if possible) of the vehicle
- Check inside the cab and load security. For example, check the trailer seals and curtains
- Check fuel cap in place (not tampered with). Visual check

Assessing Emergency Situations

Q09 You suspect a brake fault on this vehicle. Show me:

- a) what checks you can carry out to make sure the compressor is working properly
- b) any checks you could make to identify air leaks

- Emptying the air tanks by pumping the footbrake
- Restarting the engine and making sure the compressor recharges the system
- Stop the engine, apply footbrake and listen for leaks
- Physical check of the air system to make sure air lines are serviceable

Ability to prevent physical risk

Q05 Show me and explain the daily safety checks you'd make to this vehicle before driving on the road.

- | | | |
|--|--|--|
| <input type="checkbox"/> Brakes | <input type="checkbox"/> Horn | <input type="checkbox"/> Exhaust system(s) |
| <input type="checkbox"/> Lights/Reflectors | <input type="checkbox"/> Mirrors | <input type="checkbox"/> Instrument panel warning lights |
| <input type="checkbox"/> Tyres / Wheel fixings | <input type="checkbox"/> Height marker | |
| <input type="checkbox"/> Wipers / Washers | <input type="checkbox"/> Air leaks | |

Loading the vehicle

- Q10** You're about to make a very long journey beyond the fuel range of this vehicle.
a) Show me what checks you'd make to this vehicle's fuel system
b) Explain what precautions you'd take to make sure you don't run out of fuel

- Checks enough fuel for the first stage of the journey (instrument check)
- Checks fuel tank and mountings for condition
- Vehicle fuel card, or means to buy fuel on the journey if necessary
- Checks fuel fill level and fuel cap security

Security of vehicle and contents

- Q13** You've been given a different vehicle to drive for the day. Show me all of the practical and visual safety checks you'd make before driving the vehicle.

- Daily walkround check
- Is aware of vehicle height (sign check), width and weight
- Cockpit drill to include warning system checks
- Enough fuel for the journey

Preventing criminality and trafficking in illegal immigrants

- Q07** You've had a comfort break just before boarding a cross channel ferry. Show me what checks you'd make to this vehicle before driving through customs.

- Check external compartments
- Check under and on top (visual, if possible) of the vehicle
- Check inside the cab and load security. For example, check the trailer seals and curtains
- Check fuel cap in place (not tampered with). Visual check

Assessing emergency situations

- Q11** You're driving on a motorway and flames appear from the engine compartment. Show me:
a) how you'd deal with this small electrical wiring fire
b) which is the appropriate fire extinguisher to use on this fire

- Stop as quickly and safely as possible on the hard shoulder
- Identifies correct extinguisher to use on electrical system fire (CO2 / Powder) (Refer to photograph)
- Awareness of need to contact emergency services
- Isolate the vehicle (disconnect electric supply)

Ability to prevent physical risk

- Q05** Show me and explain the daily safety checks you'd make to this vehicle before driving on the road.

- | | | |
|--|--|--|
| <input type="checkbox"/> Brakes | <input type="checkbox"/> Horn | <input type="checkbox"/> Exhaust system(s) |
| <input type="checkbox"/> Lights/Reflectors | <input type="checkbox"/> Mirrors | <input type="checkbox"/> Instrument panel warning lights |
| <input type="checkbox"/> Tyres / Wheel fixings | <input type="checkbox"/> Height marker | |
| <input type="checkbox"/> Wipers / Washers | <input type="checkbox"/> Air leaks | |

Loading the vehicle

Q12

Show me:

- a) how you'd check the maximum authorised mass of this vehicle
- b) what other checks you'd carry out to make sure the vehicle's not overloaded
- c) if you're still in doubt, what else you could do

Check vehicle design weight (VI Plate)

Check paperwork relating to the load (or check load)

Tyre checks for signs of bulging

Further check by taking vehicle to nearest weigh bridge

Security of vehicle and contents

Q04

You are about to drive a high sided vehicle on an unfamiliar route.

- a) Show me the visual checks you would make before starting your journey
- b) If there is any doubt of the vehicles height what else could you do?
- c) If you are involved in a railway bridge strike what action should you take?

Check the vehicle height sign matches the vehicle or load

Plan a suitable route / look out for any height restrictions

Measure the highest point of the vehicle or load

Call the police and railway authority using the bridge ID plate

Preventing criminality and trafficking in illegal immigrants

Q15

You've parked at the docks and, following a rest break, you suspect your vehicle may have been tampered with. Show me what checks you'd make around and inside your vehicle before continuing your journey.

Check external compartments

Check under and on top (visual if possible) of the vehicle

Check inside the cab and load security. For example, check the trailer seals and curtains

Check fuel cap in place (not tampered with). Visual check

Assessing emergency situations

Q11

You're driving on a motorway and flames appear from the engine compartment. Show me:

- a) how you'd deal with this small electrical wiring fire
- b) which is the appropriate fire extinguisher to use on this fire

Stop as quickly and safely as possible on the hard shoulder

Identifies correct extinguisher to use on electrical system fire (CO2 / Powder) (Refer to photograph)

Awareness of need to contact emergency services

Isolate the vehicle (disconnect electric supply)

Ability to prevent physical risk

Q05

Show me and explain the daily safety checks you'd make to this vehicle before driving on the road.

Brakes

Horn

Exhaust system(s)

Lights/Reflectors

Mirrors

Instrument panel warning lights

Tyres / Wheel fixings

Height marker

Wipers / Washers

Air leaks

Loading the vehicle

Q01

Your fully laden vehicle is ready for you to do a delivery. Show me:
a) the checks you'd carry out to make sure the vehicle isn't over-loaded
b) if you're still in doubt, what else you could do

- Check paperwork relating to the load (Or check load)
- Check vehicle design weight (VI Plate)
- Tyre checks for signs of bulging
- Further check by taking vehicle to nearest weigh bridge

Security of vehicle and contents

Q13

You've been given a different vehicle to drive for the day. Show me all of the practical and visual safety checks you'd make before driving the vehicle.

- Daily walkround check
- Is aware of vehicle height (sign check), width and weight
- Cockpit drill to include warning system checks
- Enough fuel for the journey

Preventing criminality and trafficking in illegal immigrants

Q07

You've had a comfort break just before boarding a cross channel ferry. Show me what checks you'd make to this vehicle before driving through customs.

- Check external compartments
- Check under and on top (visual, if possible) of the vehicle
- Check inside the cab and load security. For example, check the trailer seals and curtains
- Check fuel cap in place (not tampered with). Visual check

Assessing Emergency Situations

Q09

You suspect a brake fault on this vehicle. Show me:
a) what checks you can carry out to make sure the compressor is working properly
b) any checks you could make to identify air leaks

- Emptying the air tanks by pumping the footbrake
- Restarting the engine and making sure the compressor recharges the system
- Stop the engine, apply footbrake and listen for leaks
- Physical check of the air system to make sure air lines are serviceable

Ability to prevent physical risk

Q05

Show me and explain the daily safety checks you'd make to this vehicle before driving on the road.

- | | | |
|--|--|--|
| <input type="checkbox"/> Brakes | <input type="checkbox"/> Horn | <input type="checkbox"/> Exhaust system(s) |
| <input type="checkbox"/> Lights/Reflectors | <input type="checkbox"/> Mirrors | <input type="checkbox"/> Instrument panel warning lights |
| <input type="checkbox"/> Tyres / Wheel fixings | <input type="checkbox"/> Height marker | |
| <input type="checkbox"/> Wipers / Washers | <input type="checkbox"/> Air leaks | |

Loading the vehicle

- Q01** a) Where would you find the unladen weight of this vehicle?
b) How much extra weight would there be if 15 passengers boarded?
c) And if they were carrying a case each?
d) How much weight would 100 litres of fuel add?

Should be displayed on the nearside of the vehicle

15 passengers = 1000Kg / 1 Tonne

15 cases = 330kg / 0.33 tonnes

100 litres fuel = 100Kg / 0.1 tonne

Security of the vehicle and contents

- Q03** Show me how you'd check all the passenger seats on the vehicle for comfort and safety.

Seat should be looked over very thoroughly, including a check on the anchor points to the floor

If a cushion is separately fitted, must be checked to make sure it won't detach from the seat when the vehicle brakes

Make sure nothing sharp can snag skin or clothes, such as loose trim

Trim should be clean

Preventing criminality and trafficking illegal immigrants

- Q04** You've parked at a border crossing and you and your passengers have left the vehicle unattended. Show me what security checks you'd make before driving through customs.

Check all lockers and compartments

Check under all seating areas

Check fuel cap hasn't been tampered with

Check the passenger list to make sure you've got the correct numbers of legitimate passengers

Ability to assess emergency situations

- Q06** You're driving on a motorway and flames appear from the engine compartment. Show me:

- a) how you'd deal with this small electrical wiring fire
b) which is the appropriate fire extinguisher to use on this fire

Stop as quickly and safely as possible on the hard shoulder

Identifies correct extinguisher to use on electrical system fire (CO2 / Powder) (Refer to photograph)

Knows to contact emergency services

Isolate the vehicle (disconnect electric supply)

Ability to prevent physical risk

- Q05** Show me and explain the daily safety checks you'd make to this vehicle before driving on the road.

Brakes

Horn

Exhaust system(s)

Lights/Reflectors

Mirrors

Instrument panel warning lights

Tyres / Wheel fixings

Height marker

Wipers / Washers

Air leaks

Loading the vehicle

- Q07** A wheelchair user wants to board your vehicle. Show me or explain:
- a) the different access points on the vehicle which a wheelchair user might use
 - b) the docking area for wheelchairs on this vehicle
 - c) which way the wheelchair should face
 - d) What would you do if the wheelchair docking area is occupied by another passenger

- Shows different access points for a wheelchair user (Refer to photograph 7A)
- Candidate to point out where in the vehicle a wheelchair must be parked (Refer to photograph 7B)
- Which way the chair must face chair facing towards the rear (Refer to photograph 7A)
- Ask the passenger to move to another seat if possible / refer to company policy

Security of vehicle and contents

- Q10** Show me how you'd check the vehicle interior for passenger comfort and safety.

- Check overhead luggage rack, grab rails to make sure they're fitted securely
- Check trim is secure and not loose, check for any sharp objects
- Check floor is in good condition and clean
- Check for anything that could cause slips/trips or could cause soil/damage to clothing

Preventing criminality and trafficking in illegal immigrants

- Q17** You and your passengers had a comfort break just before boarding a cross channel ferry. Show me what checks you'd make to this vehicle before driving through customs.

- Check external compartments
- Check under and on top (visual if possible) of the vehicle
- Check under all seating areas
- Check the passenger list to make sure you've got the correct numbers of legitimate passengers

Ability to assess emergency situations

- Q09** You suspect a brake fault on this vehicle. Show me:
- a) what checks you can carry out to make sure the compressor is working properly
 - b) any checks you could make to identify air leaks

- Emptying the air tanks by pumping the footbrake
- Restarting the engine and making sure the compressor recharges the system
- Stop the engine, apply footbrake and listen for leaks
- Physical check of the air system to make sure air lines are serviceable

Ability to prevent physical risk

- Q05** Show me and explain the daily safety checks you'd make to this vehicle before driving on the road.

- | | | |
|--|--|--|
| <input type="checkbox"/> Brakes | <input type="checkbox"/> Horn | <input type="checkbox"/> Exhaust system(s) |
| <input type="checkbox"/> Lights/Reflectors | <input type="checkbox"/> Mirrors | <input type="checkbox"/> Instrument panel warning lights |
| <input type="checkbox"/> Tyres / Wheel fixings | <input type="checkbox"/> Height marker | |
| <input type="checkbox"/> Wipers / Washers | <input type="checkbox"/> Air leaks | |

Loading the vehicle

- Q02** a) Where would you find the unladen weight of this vehicle?
 b) How much extra weight would there be if 45 passengers boarded?
 c) And if they were carrying a case each?
 d) How much weight would 250 litres of fuel add?

- Should be displayed on the nearside of the vehicle
- 45 passengers = 3000kg / 3 tonnes
- 45 cases = 1000kg / 1 tonne
- 250 litres fuel = 250kg / 0.25 tonne

Security of vehicle and contents

- Q10** Show me how you'd check the vehicle interior for passenger comfort and safety.

- Check overhead luggage rack, grab rails to make sure they're fitted securely
- Check trim is secure and not loose, check for any sharp objects
- Check floor is in good condition and clean
- Check for anything that could cause slips/trips or could cause soil/damage to clothing

Preventing criminality and trafficking in illegal immigrants

- Q18** You and your passengers have returned to your vehicle after a rest break. You suspect that your vehicle may have been tampered with. What checks would you make before driving through customs?

- Check external and internal compartments
- Check under and on top (visual if possible) of the vehicle
- Check under all seating areas
- Check the passenger list to make sure you've got the correct numbers of legitimate passengers

Ability to assess emergency situations

- Q11** Walk around the vehicle and:
 a) explain what projections and overhangs there are
 b) describe what allowances you'd have to make for these projections and overhangs when you're driving the vehicle

- Identify overhangs and projections
- Overhangs can sweep over kerbs when turning, colliding with street furniture, pedestrians other vehicles and your vehicle
- Mirror projections can come into contact with street furniture, pedestrian and other vehicles
- Good all round observation is required, as well as extensive use of mirrors, to check for any rear end sweep

Ability to prevent physical risk

- Q05** Show me and explain the daily safety checks you'd make to this vehicle before driving on the road.

- | | | |
|--|--|--|
| <input type="checkbox"/> Brakes | <input type="checkbox"/> Horn | <input type="checkbox"/> Exhaust system(s) |
| <input type="checkbox"/> Lights/Reflectors | <input type="checkbox"/> Mirrors | <input type="checkbox"/> Instrument panel warning lights |
| <input type="checkbox"/> Tyres / Wheel fixings | <input type="checkbox"/> Height marker | |
| <input type="checkbox"/> Wipers / Washers | <input type="checkbox"/> Air leaks | |

Loading the vehicle

- Q07** A wheelchair user wants to board your vehicle. Show me or explain:
- a) the different access points on the vehicle which a wheelchair user might use
 - b) the docking area for wheelchairs on this vehicle
 - c) which way the wheelchair should face
 - d) What would you do if the wheelchair docking area is occupied by another passenger

- Shows different access points for a wheelchair user (Refer to photograph 7A)
- Candidate to point out where in the vehicle a wheelchair must be parked (Refer to photograph 7B)
- Which way the chair must face chair facing towards the rear (Refer to photograph 7A)
- Ask the passenger to move to another seat if possible / refer to company policy

Security of vehicle and contents

- Q12** You're driving a different vehicle for the first time. Show me all the practical and visual safety checks you'd make to familiarise yourself with this new vehicle.

- Is aware of vehicle height (sign check)
- Cockpit drill to include: doors closed and operating correctly, seat secure and correctly adjusted, steering correctly adjusted, seatbelt working, mirrors clean and correctly adjusted. DSSSM
- Finds safety equipment, first aid kit, fire extinguisher, emergency door, hammer (If appropriate)
- Enough fuel for the journey, Ad Blue (If appropriate)

Preventing criminality and trafficking in illegal immigrants

- Q17** You and your passengers had a comfort break just before boarding a cross channel ferry. Show me what checks you'd make to this vehicle before driving through customs.

- Check external compartments
- Check under and on top (visual if possible) of the vehicle
- Check under all seating areas
- Check the passenger list to make sure you've got the correct numbers of legitimate passengers

Ability to assess emergency situations

- Q13** You're driving along a busy main road and are alerted to a small fire which is centred around the fuel system. Show me:
- a) how you'd deal with this situation
 - b) which extinguisher you would NOT use on a fuel fire

- Stop as quickly and safely as possible.
- Identifies appropriate extinguisher(s)
- Get all passengers off the vehicle and contact the emergency services
- Isolate the vehicle disconnect electric supply and isolate fuel cut off switch

Ability to prevent physical risk

- Q05** Show me and explain the daily safety checks you'd make to this vehicle before driving on the road.

- | | | |
|--|--|--|
| <input type="checkbox"/> Brakes | <input type="checkbox"/> Horn | <input type="checkbox"/> Exhaust system(s) |
| <input type="checkbox"/> Lights/Reflectors | <input type="checkbox"/> Mirrors | <input type="checkbox"/> Instrument panel warning lights |
| <input type="checkbox"/> Tyres / Wheel fixings | <input type="checkbox"/> Height marker | |
| <input type="checkbox"/> Wipers / Washers | <input type="checkbox"/> Air leaks | |

Loading the vehicle

Q07

A wheelchair user wants to board your vehicle. Show me or explain:

- a) the different access points on the vehicle which a wheelchair user might use
- b) the docking area for wheelchairs on this vehicle
- c) which way the wheelchair should face
- d) What would you do if the wheelchair docking area is occupied by another passenger

Shows different access points for a wheelchair user (Refer to photograph 7A)

Candidate to point out where in the vehicle a wheelchair must be parked (Refer to photograph 7B)

Which way the chair must face chair facing towards the rear (Refer to photograph 7A)

Ask the passenger to move to another seat if possible / refer to company policy

Security of the vehicle and contents

Q03

Show me how you'd check all the passenger seats on the vehicle for comfort and safety.

Seat should be looked over very thoroughly, including a check on the anchor points to the floor

If a cushion is separately fitted, must be checked to make sure it won't detach from the seat when the vehicle brakes

Make sure nothing sharp can snag skin or clothes, such as loose trim

Trim should be clean

Preventing criminality and trafficking in illegal immigrants

Q17

You and your passengers had a comfort break just before boarding a cross channel ferry. Show me what checks you'd make to this vehicle before driving through customs.

Check external compartments

Check under and on top (visual if possible) of the vehicle

Check under all seating areas

Check the passenger list to make sure you've got the correct numbers of legitimate passengers

Ability to assess emergency situations

Q14

What safety checks do you need to make before moving away from a bus stop, after an elderly infirm passenger or wheelchair user boards your vehicle?

Make sure the 'kneeling' facility /wheel chair ramp is safely secured

All doors closed before moving away

All passengers have reached a secure and safe position

Check nearside mirror for any late passengers before moving away

Ability to prevent physical risk

Q05

Show me and explain the daily safety checks you'd make to this vehicle before driving on the road.

Brakes

Horn

Exhaust system(s)

Lights/Reflectors

Mirrors

Instrument panel warning lights

Tyres / Wheel fixings

Height marker

Wipers / Washers

Air leaks

Loading the vehicle

- Q02** a) Where would you find the unladen weight of this vehicle?
b) How much extra weight would there be if 45 passengers boarded?
c) And if they were carrying a case each?
d) How much weight would 250 litres of fuel add?

Should be displayed on the nearside of the vehicle

45 passengers = 3000kg / 3 tonnes

45 cases = 1000kg / 1 tonne

250 litres fuel = 250kg / 0.25 tonne

Security of vehicle and contents

- Q16** a) Show me how you'd check all seat belts for their condition.
b) What are the legal requirements for their use?
c) What's your responsibility in this matter?

Securely fitted at anchor points, and tug to check

Belt is clean and in good condition

Signs must be in place to tell passengers that seat belts must be worn if fitted

Driver must make sure all passengers understand signs and legal requirements

Preventing criminality and trafficking in illegal immigrants

- Q18** You and your passengers have returned to your vehicle after a rest break. You suspect that your vehicle may have been tampered with. What checks would you make before driving through customs?

Check external and internal compartments

Check under and on top (visual if possible) of the vehicle

Check under all seating areas

Check the passenger list to make sure you've got the correct numbers of legitimate passengers

Ability to assess emergency situations

- Q09** You suspect a brake fault on this vehicle. Show me:
a) what checks you can carry out to make sure the compressor is working properly
b) any checks you could make to identify air leaks

Emptying the air tanks by pumping the footbrake

Restarting the engine and making sure the compressor recharges the system

Stop the engine, apply footbrake and listen for leaks

Physical check of the air system to make sure air lines are serviceable

Ability to prevent physical risk

- Q05** Show me and explain the daily safety checks you'd make to this vehicle before driving on the road.

Brakes

Horn

Exhaust system(s)

Lights/Reflectors

Mirrors

Instrument panel warning lights

Tyres / Wheel fixings

Height marker

Wipers / Washers

Air leaks

Loading the vehicle

- Q02** a) Where would you find the unladen weight of this vehicle?
b) How much extra weight would there be if 45 passengers boarded?
c) And if they were carrying a case each?
d) How much weight would 250 litres of fuel add?

- Should be displayed on the nearside of the vehicle
- 45 passengers = 3000kg / 3 tonnes
- 45 cases = 1000kg / 1 tonne
- 250 litres fuel = 250kg / 0.25 tonne

Security of vehicle and contents

- Q10** Show me how you'd check the vehicle interior for passenger comfort and safety.

- Check overhead luggage rack, grab rails to make sure they're fitted securely
- Check trim is secure and not loose, check for any sharp objects
- Check floor is in good condition and clean
- Check for anything that could cause slips/trips or could cause soil/damage to clothing

Preventing criminality and trafficking illegal immigrants

- Q04** You've parked at a border crossing and you and your passengers have left the vehicle unattended. Show me what security checks you'd make before driving through customs.

- Check all lockers and compartments
- Check under all seating areas
- Check fuel cap hasn't been tampered with
- Check the passenger list to make sure you've got the correct numbers of legitimate passengers

Ability to assess emergency situations

- Q08** You're driving a loaded vehicle on a motorway and flames appear from around one of your tyres. Tell me:
a) how you'd deal with this small fire?
b) which of these extinguishers would be the best to use on the fire?

- Stop as quickly and safely as possible
- Get all passengers off the vehicle and contact the emergency services
- Identifies how to isolate the electric supply and fuel cut off switch
- Identifies water or foam extinguisher(s) (refer to picture)

Ability to prevent physical risk

- Q05** Show me and explain the daily safety checks you'd make to this vehicle before driving on the road.

- | | | |
|--|--|--|
| <input type="checkbox"/> Brakes | <input type="checkbox"/> Horn | <input type="checkbox"/> Exhaust system(s) |
| <input type="checkbox"/> Lights/Reflectors | <input type="checkbox"/> Mirrors | <input type="checkbox"/> Instrument panel warning lights |
| <input type="checkbox"/> Tyres / Wheel fixings | <input type="checkbox"/> Height marker | |
| <input type="checkbox"/> Wipers / Washers | <input type="checkbox"/> Air leaks | |

Loading the vehicle

- Q01** a) Where would you find the unladen weight of this vehicle?
b) How much extra weight would there be if 15 passengers boarded?
c) And if they were carrying a case each?
d) How much weight would 100 litres of fuel add?

Should be displayed on the nearside of the vehicle

15 passengers = 1000Kg / 1 Tonne

15 cases = 330kg / 0.33 tonnes

100 litres fuel = 100Kg / 0.1 tonne

Security of vehicle and contents

- Q12** You're driving a different vehicle for the first time. Show me all the practical and visual safety checks you'd make to familiarise yourself with this new vehicle.

Is aware of vehicle height (sign check)

Cockpit drill to include: doors closed and operating correctly, seat secure and correctly adjusted, steering correctly adjusted, seatbelt working, mirrors clean and correctly adjusted. DSSSM

Finds safety equipment, first aid kit, fire extinguisher, emergency door, hammer (If appropriate)

Enough fuel for the journey, Ad Blue (If appropriate)

Preventing criminality and trafficking in illegal immigrants

- Q18** You and your passengers have returned to your vehicle after a rest break. You suspect that your vehicle may have been tampered with. What checks would you make before driving through customs?

Check external and internal compartments

Check under and on top (visual if possible) of the vehicle

Check under all seating areas

Check the passenger list to make sure you've got the correct numbers of legitimate passengers

Ability to assess emergency situations

- Q15** Your stationary vehicle is full of passengers. The engine's running and you're in the driving seat. You've just been involved in a road traffic incident. What would you do?

Switch off engine

Warn other traffic by using hazard warning lights, beacons, cones or advance warning triangle

Check passengers for injury

Contact emergency services

Ability to prevent physical risk

- Q05** Show me and explain the daily safety checks you'd make to this vehicle before driving on the road.

Brakes

Horn

Exhaust system(s)

Lights/Reflectors

Mirrors

Instrument panel warning lights

Tyres / Wheel fixings

Height marker

Wipers / Washers

Air leaks